

Testimonials

Listen to our customers...

- Fantastic customer service, professional and clean installation. Very good quality, the kids love it!

C.S.

- Love our playhouse / wooden swing set. Backyard fun factory helped us design something we could use for several decades to come. Design, Installation, and follow up and have all been excellent. Materials used all seem to be of very good quality. We really love the fact this playhouse has something for kids of all ages, and my wife and I can swing on the day bed. Plus if we ever need to move it, they can do it. Top notch company, great service, and a great product.

Jason Ray

- The quality is exceptional. Superior to all the other play set/tree houses we compared. The staff was extremely responsive. The tree house they built us is very sturdy and will last for a very long time. Our kids have been wearing themselves out on it from dawn till dusk!

Holly

- I honestly can't say enough good things about Backyard

Fun Factory and our experience with the owner and the staff at this wonderful company. We had dreamed for some time of giving our daughters a playset, and after moving to a new home this past year with a bigger backyard, we couldn't wait to make this dream a reality for Christmas. After much research, we chose to contact Backyard Fun Factory because of the glowing reviews we had read online, the high-quality materials they used, and the design options they offered, especially knowing that we needed something sturdy and bigger for our already elementary aged daughters. We could not be happier with our decision. Although we were first a bit intimidated by the seemingly daunting task of picking the right options for our set and working the logistics of a Christmas time deliver, Julie made the process easy! We were comfortable from the first call, as she listened attentively to our wishes and concerns, patiently answered all of our questions, and helped us design the perfect playset that we know our girls will enjoy for years to come! We were further impressed on the day of the install when the crew worked into the night to have it complete so that my daughters would not have to wait until the next day to try it out. Also, when we later hired them to come back and install ground cover for the play area, Jarod and crew again went above and beyond to coordinate with our schedules (which changed a couple of times) and made multiple trips out to our house to make sure everything was installed perfectly. Everyone at Backyard Fun Factory went above and beyond to make this a wonderful experience for us and to create an amazing playset for our daughters. You can't fake that kind of commitment to your product and to customer satisfaction and, I feel we cannot recommend this company highly enough!

Ryan Pannell

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- Being new to Texas, we weren't quite sure where to purchase a playset for our 2 school-aged children. After seeing what several companies had to offer, choosing Backyard Fun Factory was an easy decision! Julie greeted us at the Justin location and spent quality time with us reviewing the history of the company, playset options, and the benefits of the materials used. Immediately upon leaving the property we knew we found the right company! Julie worked diligently with us as we picked a design and Jarrod came out to our home multiple times during the construction of our home and installation of our pool and landscaping to re-design and ensure the Maverick playset was going to work. Jarrod and Julie were extremely patient with us! When the time came for the installation, Kenneth was thorough and took the time needed to ensure the playset was stable, secure, and safe! I cannot express in words how impressed we have been with Backyard Fun Factory from start to finish! We have received multiple compliments from neighbors on the quality of our playset, which our kids named "The Ranch Hideout". Everyone at Backyard Fun Factory displays pride for their company and products and we couldn't be happier to share that pride as a truly satisfied customer!

Kristin Bergstrom

- We've had our Backyard Fun Factory playset for about 5 years now. Its proven to be one of the best investments we've made and our children have as much fun playing on it now at ages 6 & 8 as they did when they were toddlers. Just by changing out a few accessories, the playset has really grown up with them. We've worked with the people at Backyard Fun Factory

several times over the years on modifications and annual re-staining. They have always been friendly and helpful. I think the quality of material and construction is much higher than a playset you might get off the shelf. Ours has stayed stable and sturdy. It has weathered a grass fire and hail. After both incidents, they made repairs but mostly for cosmetic reasons.

Berg0823

- I can't say enough good things about Backyard Fun Factory! First, I received a BEAUTIFUL outdoor play structure that my children absolutely love. I have a friend who does fences and he has commented that of all the homes he has visited, he has not seen a nicer play structure. I received top notch service from the staff starting with my sales rep, Julie, who answered about 100 questions from me and helped me design my play structure to fit my backyard, to the support staff (Alechia), who assisted in tracking my order for on time "Santa" delivery, to the absolutely wonderful owners, Jarod and his son, who flew out from Texas to rebuild my play structure after it was incorrectly assembled by the contractors I hired. You can't get better service than that! I would absolutely recommend Backyard Fun Factory for quality products and excellent service!

Stephanie Ladisky

- It was a great experience from start to finish. From the minute I got on their website to the minute it was delivered and assembled, everyone was highly professional and great to work with. There were plenty of options for the playset and Julie helped keep my options in budget. I was also doing this long distance (I'm in Ft. Worth and playset was being delivered to

Oklahoma) which I thought would be difficult but Julie made it so easy which was very appreciated. This is a quality product that will hold up for a long time. I highly recommend this company to everyone.

Terry Slife

- I'm so glad we spent the extra money to buy one of their forts/playsets. They're made so much better than competitors. We never worry about our son's safety while playing because we are so confident in the quality of their product! Also, the customer service is wonderful. I bought ours over the phone, and Julie helped me through the entire process. She was wonderful to work with. We even hired them to also move our fort to our new house a year ago. We are looking forward to many more fun years ahead with our Fort Stockton!

Jamie Kim